

In the United States Patent and Trademark Office

Serial Number:	10/815647		
Application Filed:	April 2, 2004		
Applicant:	Kia Silverbrook; Paul Lapstun		
Application Title:	Obtaining Product Item Assistance		
Examiner/GAU:	Lisa M. Caputo	2876	
	Dated	September 25, 2007	
	At:	Balmain, NSW	
	Docket No.	HYG001US	

AMENDMENT E

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 11, 2007, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 7 of this paper.